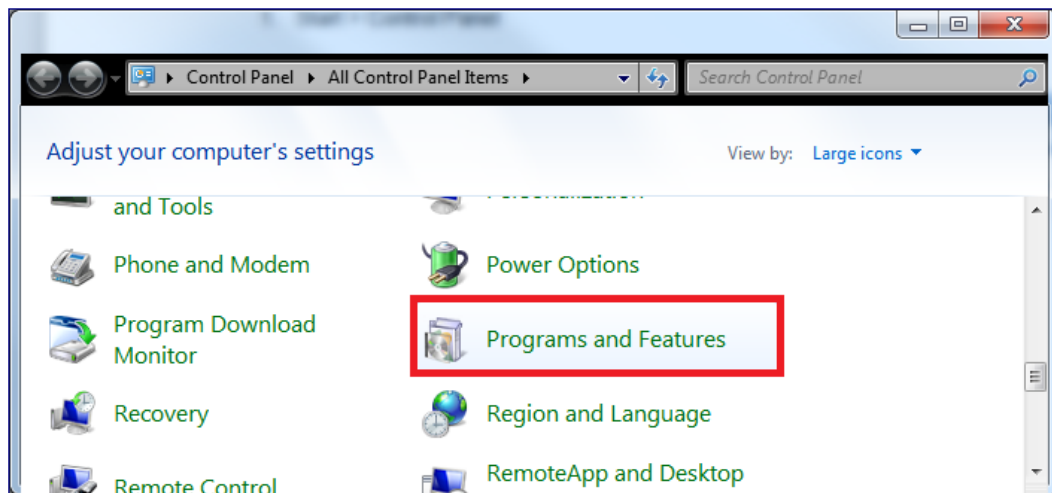# Velocity@ocbc | **Guide for Windows users to downgrade Firefox**
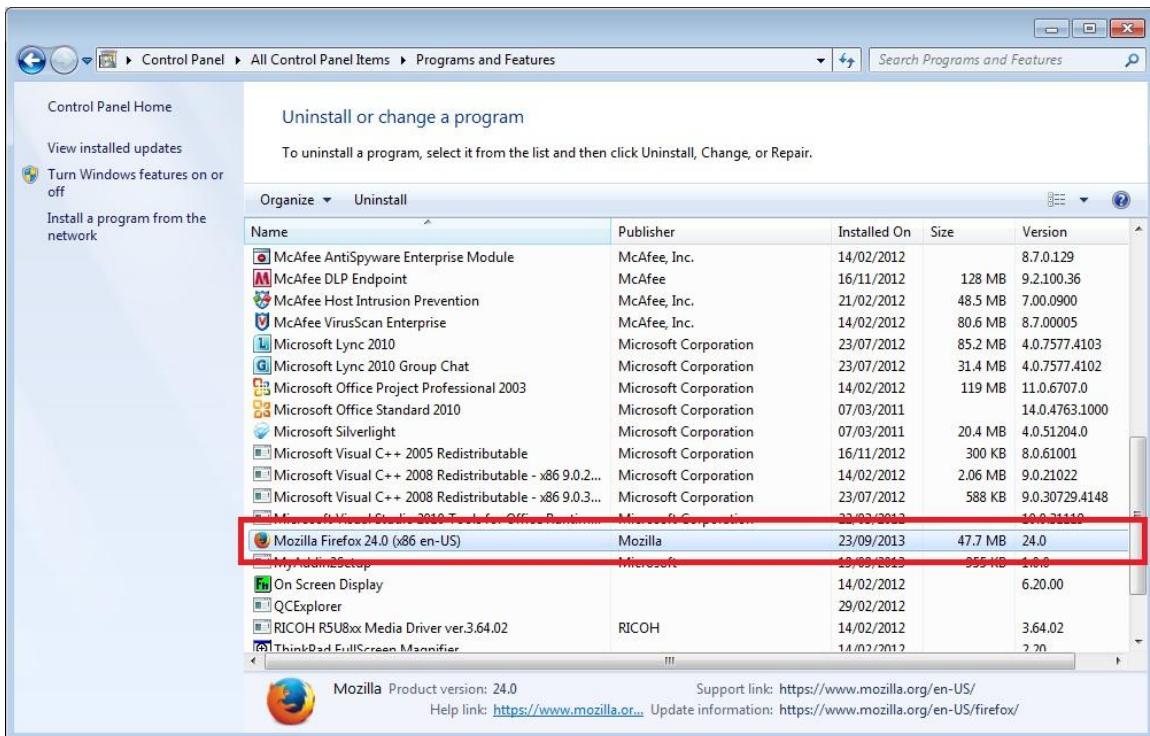
OCBC Bank

Downgrade Firefox in Windows

Note: Before starting the installation, please ensure that all Firefox windows are closed.
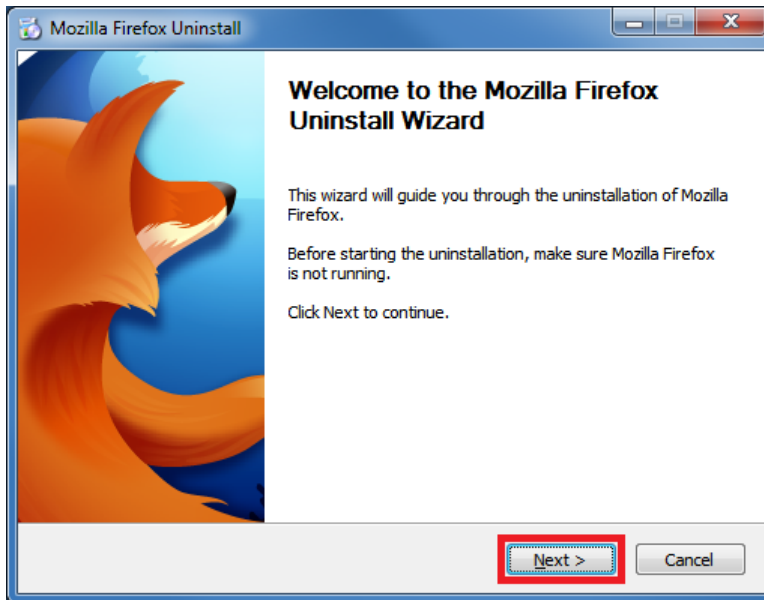
1. Start > Control Panel

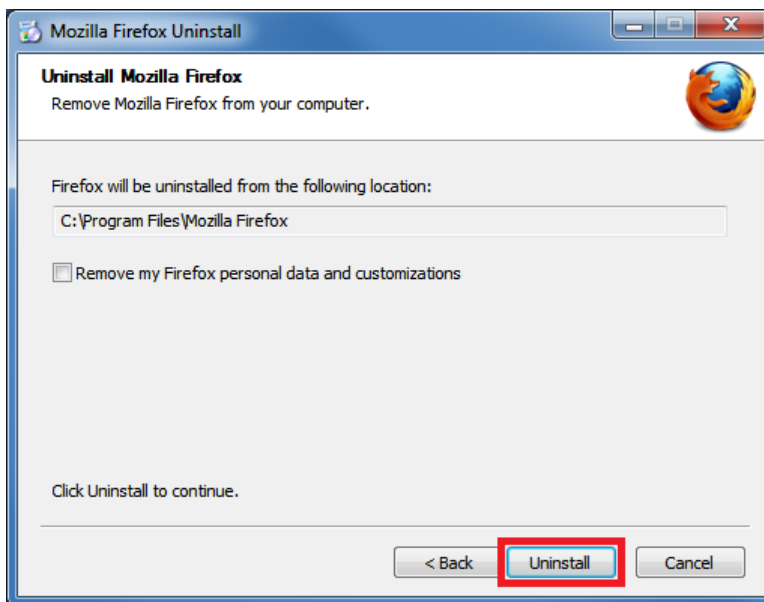2. Double click on **Programs and Features**

3. Double click on **Mozilla Firefox 24.0 (same steps for versions 21/22/23)**
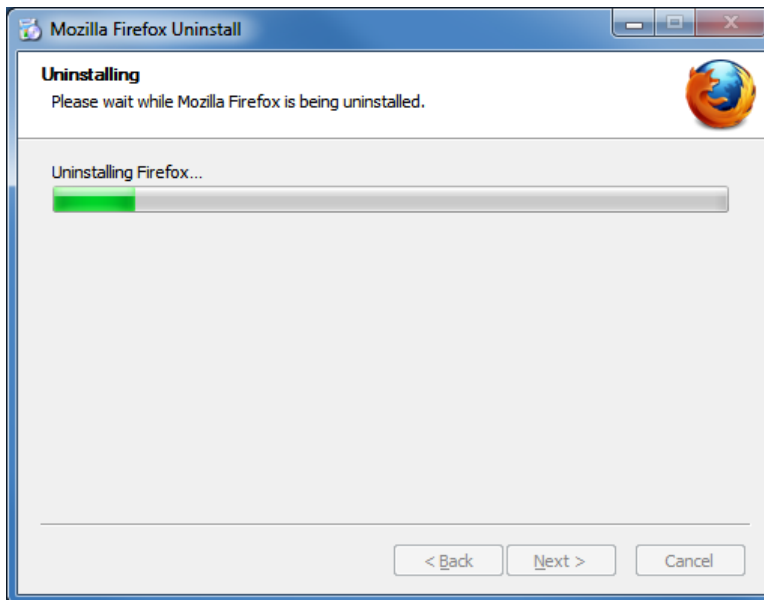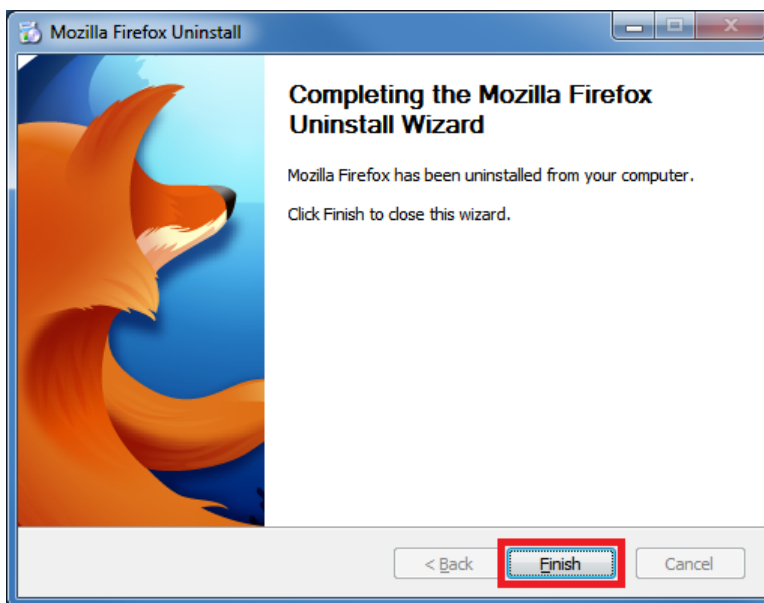
4. Click on **Next >**

5. Click on **Uninstall**

6. Wait for the uninstallation to complete
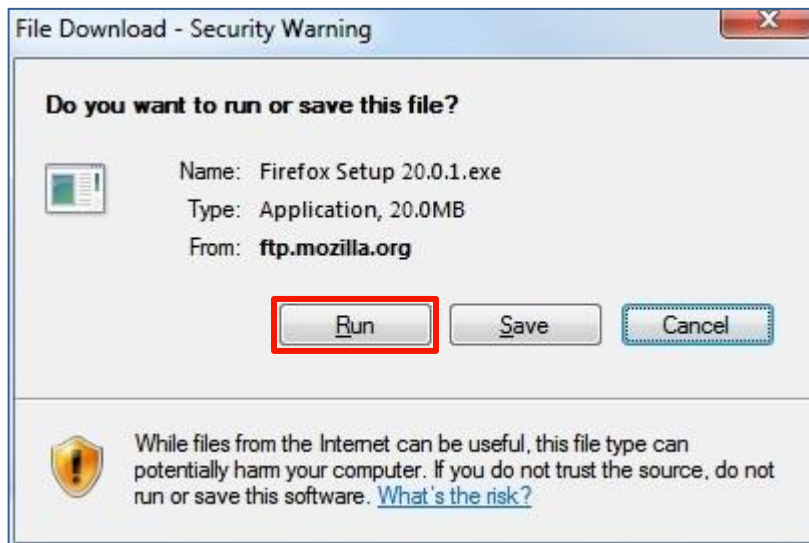

7. Click **Finish**

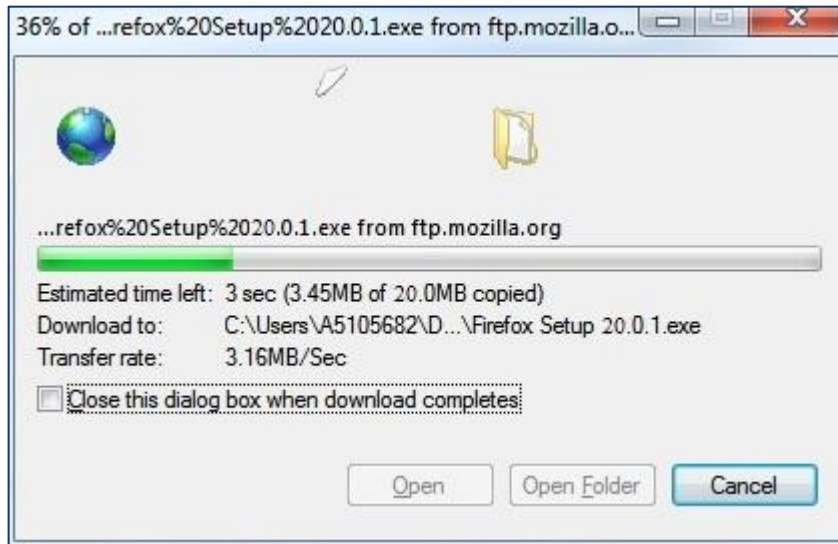8. Launch the following URL using Internet Explorer or other browsers:

http://ftp.mozilla.org/pub/mozilla.org/firefox/releases/20.0.1/win32/en-US/

9. Click on "**Firefox Setup 20.0.1.exe**"
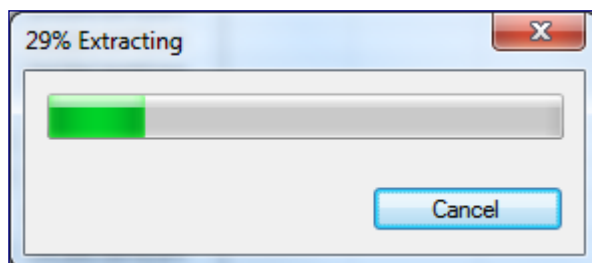

10. Click on **Run**

11. Wait for the download to complete
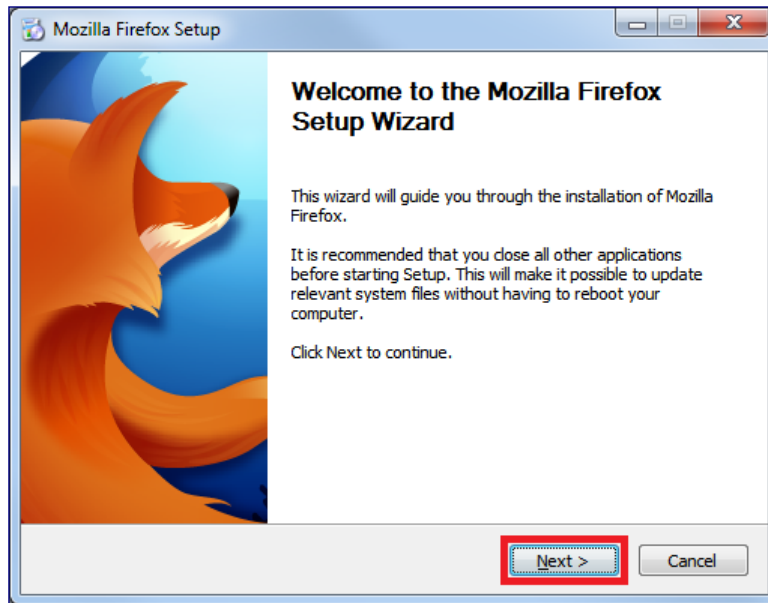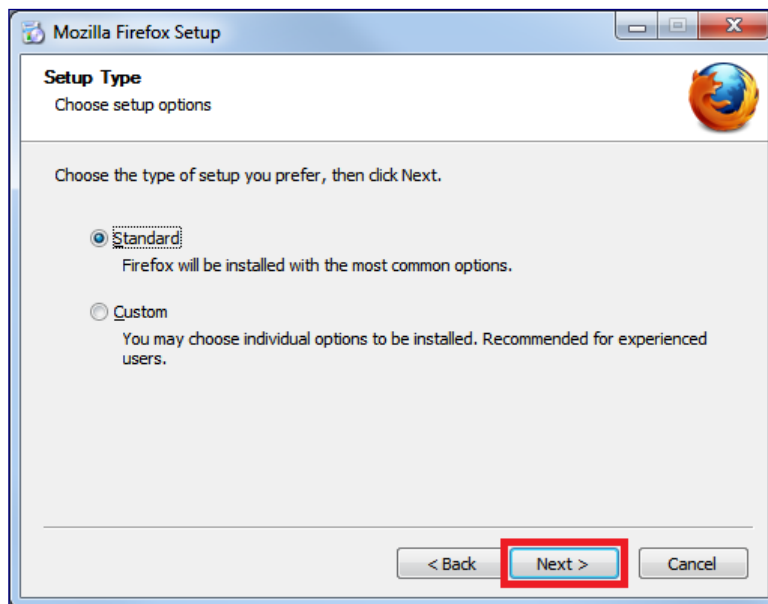

12. Click on **Run**

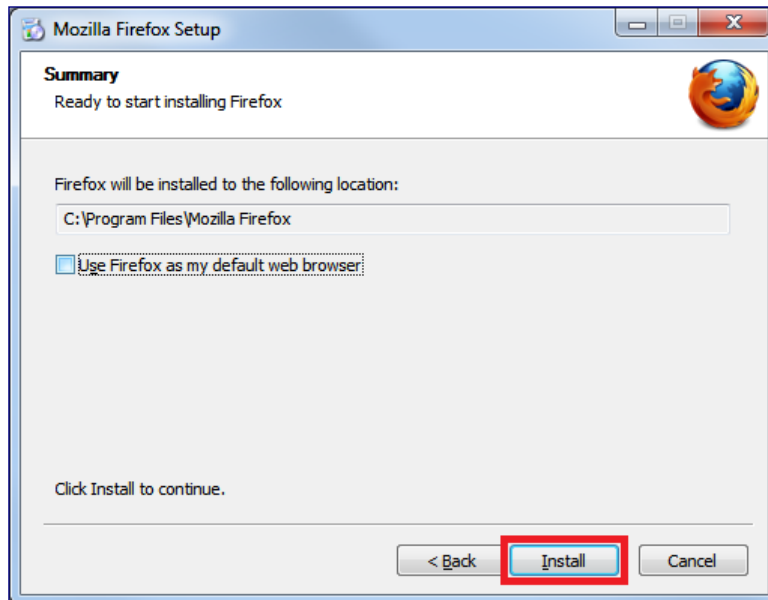## 13. Wait for the extraction to be completed
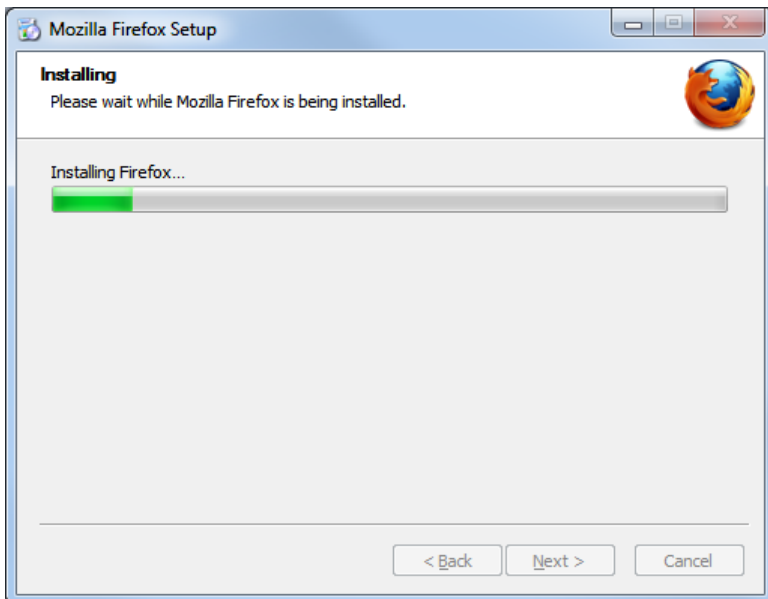
14. Click on **Next >**

15. Select Standard and Click on Next >

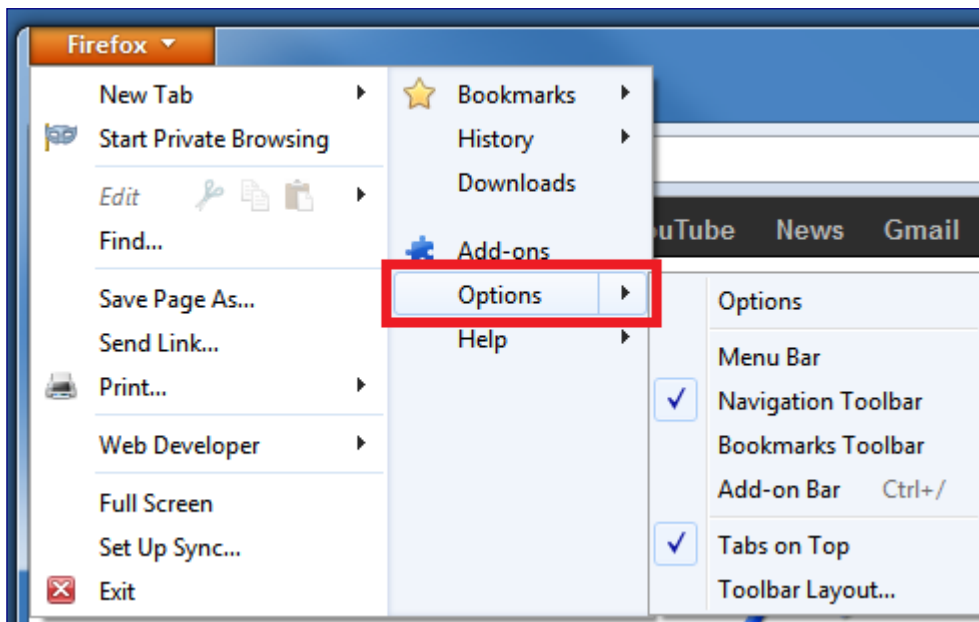## 16. Click on **Install**

17. Wait for the installation to be completed
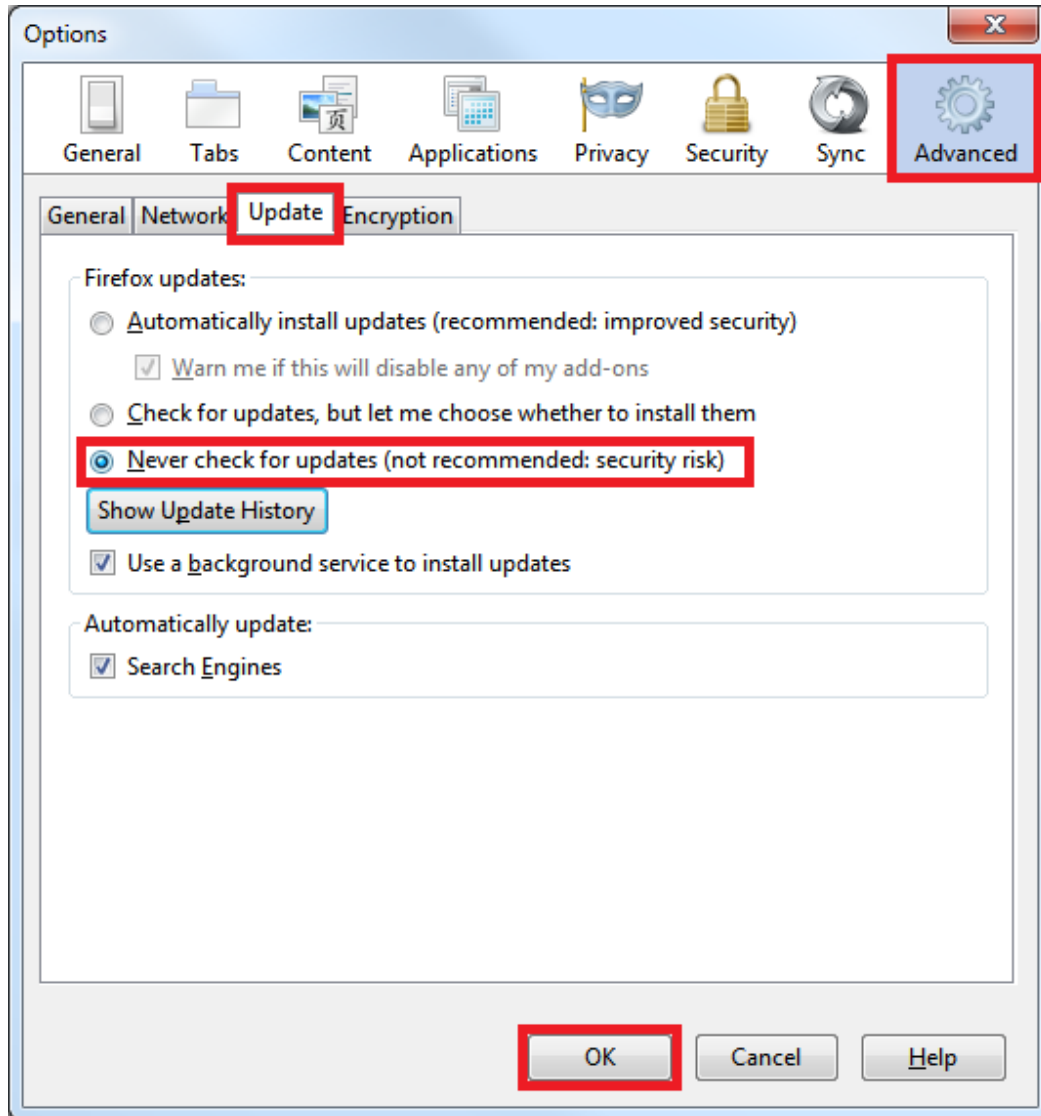
18. Click on **Finish**

19. Once Firefox 15 is launched, click on **Firefox** (on the top left) > **Options**

20. Go to **Advanced** > **Update**

21. Select "**Never check for updates**" then click on **OK**

Note: Do not be alarmed by the "not recommended: security risk" option, you can always update your Firefox browser as and when you want via the Firefox website.

22. Downgrade is completed.